



10 Investor Relations Best Practices

The key to a successful investor relations strategy is good communication. Here are 10 ways you can improve when it comes to your investor relations strategy.

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Cover both the good and the bad.

The best companies do a great job providing balanced information about both the positive and negative news and trends impacting them.

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Stay visible. After reporting a mixed quarter, it is important to maintain a dialog with your shareholders and reassuring investors that you are on top of managing the company.

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Adapt. The metrics you provide to the Street need to best demonstrate the health of your business and allow the investment community to gauge your progress.

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Don't wing it. Prepare thoroughly for your earnings calls. Practice your delivery and make sure your team is prepared to answer any and all follow-up questions.

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Target the correct accounts. Be

thoughtful by balancing existing and potential shareholders, and don't exclude hedge funds, which have significant assets and can be valuable, long-term shareholders.

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Treat analysts and portfolio managers as equals. Senior management should strive to meet with both in the investment process.

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Ignore the stock rating. Ratings are temporary and change over time. Management shouldn't cut off communication just because there's a "hold" rating on your company.

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Mix up management. Let investors get a different perspective by bringing members of senior management other than the CEO and CFO on marketing trips.

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Be quick to respond. The best companies quickly assess the impact of any potential bad news and proactively communicate it to their shareholders.

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Provide guidance. The best companies recognize that increased transparency is key to attaining a premium valuation.

Effective communication and continuous execution of your investor relations strategy can build a quality, long-term shareholder base.

Learn more about investor relations. Download, <u>Westwicke Partners: Insider's Guide to Investor Relations.</u>





